

BILLING FAQ

Common Questions About Your Financial Obligations:

Will my insurance carrier cover my procedure?

- Insurance benefits vary between health plans. We will contact your insurance provider, however since this is your health insurance plan so we urge you to contact your insurance carrier to find out about your coverage so there are no surprises.

Will you bill my insurance company for my procedure?

- Roxbury Surgery Center (RSC) is not a contracted provider with most health plans, however, most PPO insurances have out of network benefits. We will contact your insurance carrier prior to your admission to determine your benefit coverage. You must pay your deductible and/or co-insurance as conveyed by your insurance carrier upon admission. When you register RSC will copy your health insurance ID card as a reference for your coverage and the pending claim.
 - As most insurances companies do not have fertility benefits, we do not except insurance for IVF. We will give you a receipt with the appropriate codes and instructions on how to send a claim to your insurance company. If you do have some fertility benefits, you will be reimbursed directly by your medical insurance company. [Claim form information for our IVF patients](#)
- Authorization [Credit Card](#)

Does Roxbury Surgery Center accept payment from Medicare?

- Yes. We will submit your procedure to Medicare. If you have Medicare supplemental insurance coverage RSC will bill your supplemental insurance carrier for your deductible and/or coinsurance.

Will you bill me for my deductible and/or coinsurance?

- No. You must pay any deductible and/or coinsurance amounts upon admission.

What types of payment methods are acceptable?

- Acceptable methods of payment are: ATM Debit Card, American Express, Discover Card, MasterCard, Visa credit cards, personal checks, cash or a recognized bank issued Certified Check.

Who else might I receive a bill from?

- You will be billed from each physician who takes part in your procedure. These physicians are your Surgeon or Anesthesiologist if used for your procedure, and Pathologist if used for your procedure. You will also be billed when any outside laboratory and/or X-Ray services are used.

I do not have insurance. May I make payments?

- Generally payment is due upon admission, however in cases of financial hardship, we will attempt to work with you in order to alleviate additional financial stress.

Who can I call if I have questions about my financial obligations?

- Surgical Coordinator - 310-246-4628 ext. 239 - rscscheduling@roxburysurgerycenter.com